

Tel : +44 (0) 1273 325311
Fax : +44 (0) 870 7066253

e-mail : colinbbennett@palmeira.org.uk

Date : 8 November 2007

Top Flat
61 Lansdowne Place
HOVE East Sussex
BN3 1FL

Mr Duncan Selbie
Chief Executive
Brighton and Sussex University Hospital
NHS Trust
Sussex House, 1 Abbey Road
BRIGHTON BN2 1ES

Dear Mr Selbie

Bennett -v- Brighton and Sussex University Hospital NHS Trust
Claim Number 7BN01851

I attach a copy of a letter sent jointly to Brighton County Court and your Melinda Stone. The content is largely self-explanatory.

You probably know that I was disappointed not to have received replies from your predecessor, Mr Peter Coles, to what I considered to be important letters. These concerned access to the NHS for people with sensory problems.

I am in two minds on how to proceed with this action against your Trust. On the one hand I am very disappointed indeed that the relevant staff in the Trust seem to regard me as a paper tiger and that they will not really mend their ways.

On the other hand I am hopeful that reason will prevail and that you might be able to persuade your staff to have a new attitude to people with hearing problems. If you can do that and assure me that things will indeed improve then it might be possible to avoid a trial with all the costs and unwelcome publicity that that would entail.

Yours Sincerely

Colin B. Bennett

copies:

- 1. Brighton County Court**
- 2. Mrs Melinda Stone**
- 3. CBB file**