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Cc: "Mark Morris" <mark.morris@rnid.org.uk>
Sent: Friday, June 17, 2005 10:49 AM
Subject: Brunswick and Adelaide Neighbourhood Forum

Dear Paul and David

Good to see you on 15 June.

I wish to remind you that despite my understanding that you were informed to the contrary by Council staff, the induction loop in the Council Chamber did not work. I know that you are upset about this as all of us are. The PA/Induction loop system in the Council Chamber cost about 75000£ and had been beset with problems. I surmise that these problems are quite minor and if the Council had the right motivation there would never be any problems.

I can confirm that I have visited the Council chamber to attend meetings such as Planning Sub-Committee and DAAG. Despite my best endeavours the induction loop system has never worked in the whole of 2005.

This situation is utterly ludicrous and I wish to hold you to your promise to make complaints at the highest level.

Turning to the meeting of 15 June itself, I am aware that you tried to get the audience to use the microphones on each desk. Sadly, only a minority did so and I had no help at all in hearing. Just to remind you, the use of a microphone with a functioning induction loop means that I can hear virtually everything. The use of a microphone without a functioning induction loop means that I have a chance to pick up something of what people say especially if they have a good microphone manner. Without those two technical aids I have little chance of hearing anything. C'est la vie!

I cannot remember if you know that the DRC is on the point of making a formal complaint against the council. I have tried everything to make the Council in particular Mr McCarthy see sense but have not prevailed.

Regards

Colin Bennett